

ACTIVITY REPORT 2021

LUXEMBOURG RED CROSS

# HUMANITARIAN AID



**croix-rouge**  
luxembourgeoise



*Menschen helfen*



**The International Red Cross and Red Crescent network is the largest humanitarian network in the world with a presence and activities in almost every country. The Luxembourg Red Cross is part of this network and as such, adheres to seven fundamental principles:**

## **01 HUMANITY**

The Red Cross, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavours—in both its international and national capacity—to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health, and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation, and lasting peace amongst all peoples.

## **02 IMPARTIALITY**

It makes no discrimination as to nationality, race, religious beliefs, class, or political opinions. It endeavours to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

## **03 NEUTRALITY**

In order to continue to enjoy the confidence of all, the Red Cross may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

## **04 INDEPENDENCE**

The Red Cross is independent. The national societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able to act in accordance with Red Cross principles at all times.

## **05 VOLUNTARY SERVICE**













The Red Cross is a voluntary relief movement not prompted in any manner by desire for gain.

## **06 UNITY**

There can be only one Red Cross society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

## **07 UNIVERSALITY**

The Red Cross is a global institution in which all societies have equal status and share equal responsibilities and duties in helping each other.

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*"Even during our emergency interventions like here in Haiti, 2021, we take the time to take the demands of the local population into account."*



## THE LUXEMBOURG RED CROSS' HUMANITARIAN AID, AN EXPERT IN HUMANITARIAN HOUSING



**Michel WURTH**  
Member of the Board of Directors,  
Luxembourg Red Cross

*"We do not build standard houses. Our organization has a research center which adapts each construction to the specificities and constraints of the land (choice of materials, architectural design, etc.).*

*Our objective is to develop the local market while meeting the needs of the beneficiaries as much as possible (taking into account the temperature inside the shelter, the resistance to the wind, to termites, etc.).*

*Our architects and technicians coordinate throughout the Sahel zone to build thousands of shelters for refugees and displaced people each year. This expertise is then made available for other humanitarian organizations, with the aim of improving the humanitarian responses in the area of housing." ✓*

# 1. FOREWORD: PLACING LOCAL COMMUNITIES AT THE HEART OF OUR HUMANITARIAN RESPONSES



**Robert GOERENS**

President of the Board of Directors,  
Humanitarian Aid of the Luxembourg  
Red Cross

After the COVID-19 pandemic shed light on the importance of emergency preparedness in countries with fragile health systems, 2021 demonstrated how essential local communities were for the humanitarian response to crises.

In 2021, in many countries where we intervene, the local communities raised awareness amongst the population on the importance of hygiene during COVID-19, taught first aid courses in conflict areas, or grabbed their microphones to warn the villagers that floods were coming. Be it in Niger, Ukraine or Congo, the Luxembourg Red Cross intervenes hand in hand with the local Red Crosses, to ensure the most efficient humanitarian response.

A long-time humanitarian actor, the Luxembourg Red Cross has established a pool of experts, ready to deploy in 48 hours anywhere our help is needed. We provide shelter and hygiene kits to displaced families in need, organise food distributions, and/or help the humanitarian actors on site to evaluate the needs of the population using precise tools and methods.

**The way we respond to crises is changing.** Investment in emergency preparedness, reducing risks and ensuring communities are better able to cope before an emergency happens as well as anticipatory action are crucial if we want to address the growing number of crises, including armed conflict in the Sahel, climate change, or more recently, the war in Ukraine.

In 2021, the Luxembourg Red Cross humanitarian teams strengthened several partnerships in order to invest in longer-term programmes on emergency preparedness. Thanks to the increased support of the Luxembourgish people and our partners, we were able to better help other Red Crosses to be ready when disasters struck. Our humanitarian team has evolved, putting a stronger emphasis on the link between our emergency interventions and local development. Because when the nature of crises changes, we will keep up with the pace.

We owe this to the people we serve. ✓



**Rémi FABBRI**

Director, Humanitarian Aid of the  
Luxembourg Red Cross

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## 1. BURKINA FASO

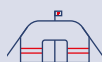


In July 2021, the Luxembourg Red Cross Humanitarian Aid was made a «*chevalier de l'ordre du mérite de la santé et de l'action sociale*» by the Ministry of Health, Burkina Faso.



This decoration underlines the long-standing cooperation between the Luxembourg Red Cross and the Burkinabe Red Cross, which came to be in 1961.

Over the years, Luxembourg Red Cross humanitarian teams have supported numerous projects in Burkina Faso, such as the measles vaccination campaign in the 1960s, famine response in the 1990s and support to refugees through access to water, sanitation and housing. Today, the Luxembourg Red Cross continues to support the most vulnerable people in the country in the fields of environment, education, protection, and health.



### Emergency assistance for people affected by conflict

- 🕒 **Duration:** 12 months (February 2021 - January 2022)
- 💶 **Budget:** 393,240 EUR
- 👤 **Funding:** European Union

In 2021, the Sahelian crisis clearly spread to Burkina Faso, with an explosion in the number of internally displaced people, particularly in the Sahel and Centre-North regions. To improve the living conditions of the most vulnerable people, 494 emergency shelters were distributed, as well as 494 Essential Household Items kits and 434 water, hygiene and sanitation kits and 505 dignity kits (basin, soap, fabric sanitary strips).





## Humanitarian assistance for internally displaced people in the regions most affected by the security crisis

**Duration:** February 2021 - January 2022

**Budget:** 375,000 EUR

**Funding:** Luxembourg Ministry of Foreign and European Affairs

In the Sahel and Centre-North regions, this project complemented the interventions of the European Union. Kits were distributed to the most vulnerable: 646 shelter kits, 250 maintenance kits for shelters, 346 Essential Household Items (EHA) kits and 297 water, hygiene and sanitation kits.

300 kits were pre-positioned to facilitate the emergency response.

Finally, 20 emergency latrines were built, and 100 houses made of banco were rehabilitated for returnees.

A woman searching for water for her family.



A community latrine.



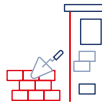
## Improving the capacity of local communities to ensure the sustainable supply of drinking water and sanitation for their populations

**Duration:** 5 years (2019 - 2023)

**Budget:** 3.75 million EUR

**Funding:** Luxembourg Ministry of Foreign and European Affairs, City of Luxembourg, Pharmaciens Sans Frontières, Luxembourg Red Cross

Since 2009, the Humanitarian Aid Department of the Luxembourg Red Cross, in consortium with Pharmaciens Sans Frontières, has been supporting 3 communes to improve access to drinking water and sanitation for their inhabitants. Work has started on 6 boreholes out of 13, as well as 10 blocks of community latrines for 5 public primary schools.



## Improving the living environment of populations vulnerable to natural hazards in the Boulkiemdé province, Centre West Region

- Duration:** 3 years (2020 - 2022)
- Budget:** 815,000 EUR
- Funding:** Luxembourg Ministry of Foreign and European Affairs, Luxembourg Red Cross

42 households in 6 villages benefited from sustainable construction assistance (improved local techniques, strengthening of structural weaknesses). The populations of these villages will also develop local strategies for the protection and development of the individual and community environment. Finally, local actors will be trained in housing in order to support their sensitized peers.



House construction, West Centre



## Improving the adaptive capacity of vulnerable communities to climate change through the promotion of Biodigesters

- Duration:** April 2020 - March 2024
- Budget:** 5 million EUR
- Funding:** Luxembourg Ministry of Environment, Climate and Development

The objectives of this project are to protect the natural resources in the area, while reducing greenhouse gas emissions through the promotion of biodigesters. In 2021, 38 households initiated the construction of biodigesters, in collaboration with the National Biodigester Programme.

Biodigesters produce biogas from organic waste (human or animal excrement) through a natural fermentation process that degrades organic matter without oxygen. The main product of this fermentation is methane (CH<sub>4</sub>), a flammable gas.

Domestic biogas aims to cover the primary energy needs of identified vulnerable families, related to cooking, lighting and, to a lesser extent, electricity.



### Prevention and response COVID-19 in health centres

- Duration:** November 2020 - June 2022
- Budget:** 366,380 EUR
- Funding:** Austrian Development Agency

The aim is to strengthen the skills and operational capacities of 16 health centres in the prevention of and response to COVID-19 (training, provision of equipment, etc.), in 3 regions in Burkina Faso.

In 2021, a survey identified the needs for strengthening these 16 health centres. Work was then started on the construction of various facilities in these centres: shower latrines in 4 health centres, water points in 7 centres, incinerators for 4 centres and, finally, the acquisition of 16 hand-washing facilities. 84 people working in these health centres were trained in the prevention and management of COVID-19. In addition, an awareness-raising campaign on good hygiene and sanitation practices to protect against COVID-19 is currently underway in the three regions via broadcasts and spots broadcast by seven local radio stations. Finally, Red Cross volunteers make home visits and organise talks. In 2021, these volunteers reached 675 households.

#### Children in Ouagadougou.



## 2. BURUNDI



In Burundi, extreme weather events are the cause of 83% of internal displacement. Several consequences of global warming in the area are already physically being observed: the degradation of soils and swampy areas, as well as the rising level of Lake Tanganyika. Deforestation, which is responsible for severe soil erosion, adds to the effects of climate change to explain the human and material losses.



### **Strengthening the resilience of communities vulnerable to climate change in the Isare commune**

**Duration:** 01/01/2020 to 31/12/2022

**Budget:** 300,000 EUR

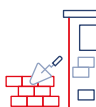
**Funding:** Luxembourg Ministry of Environment, Climate and Sustainable Development (MECDD)

This project contributes to several climate objectives according to the Rio markers:

Our teams have created 30 km of contour lines and planted 12,000 bamboo trees to reduce the risk of flooding and excessive sediment and nutrient loads in runoff water, which threaten the fragile ecosystems of Lake Tanganyika.

We have planted 400,000 trees to improve rainwater infiltration and reduce the risk of landslides and flooding.

Finally, we built 2,400 «improved stoves», which will consume less wood, in order to reduce the population's dependence on this scarce resource.



### **Improving the living environment of the most vulnerable people to natural and socio-economic hazards in the targeted areas of Gashoho Commune; Muyinga Province, Burundi**

**Duration:** 01/01/2020 to 31/12/2022

**Budget:** 750,000 EUR

**Funding:** Luxembourg Ministry of Foreign and European Affairs

This project is part of the framework agreement with the Luxembourg Ministry of Foreign and European Affairs, which covers six countries in sub-Saharan Africa and Nepal, with the objective of reducing people's vulnerability by building safer housing, making the populations concerned more resilient and building their capacities.



Developed water source in Gashoho, Muyinga province.



In 2021 we built 200 houses with latrines, kitchens, and kitchen gardens, which are improved cook stoves, and installed hand-washing points in the commune of Gashoho, Muyinga province. In addition, 10 rainwater harvesting tanks were built and 400,000 trees planted, and 30 km of contour channels dug to reduce the risk of landslides.



### Assistance to returnees in the commune of Giteranyi, Burundi

- 🕒 **Duration:** 01/12/2020 to 31/12/2021
- 💰 **Budget:** 30,000 EUR
- 🏛️ **Funding:** Luxembourg Ministry of Foreign and European Affairs



Improved home in Burundi.

In 2020, the Burundian government initiated a strong repatriation campaign for its citizens and the movement of returnees increased in 2021, with an average of 1500 people arriving each week by convoy in Burundi.

Support in the form of cash transfers was provided to assist the economic reintegration of returnees through schooling for children. In 2021, 2,410 children were enrolled in school as part of this project.





The Center for internally displaced people is adaptable and can convert into a training center.

### 3. CAMEROON



#### Center for internally displaced people

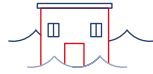
- 🕒 **Duration:** 17 months (March 2020-July 2021)
- 💰 **Budget:** 435,000 EUR
- 👤 **Funding:** Luxembourg Ministry of Foreign and European Affairs, Luxembourg Red Cross

Cameroon is the theater of an internal conflict between its English-speaking regions of the North West and South West, and its central government.

On May 19, 2021, we inaugurated a multipurpose Reception Center in the Fouban region, together with the President of the Cameroonian Red Cross. This center includes a reception area and emergency accommodation for those who flee the violence. It is made of several separate buildings (showers and toilets, kitchen, dormitories and reception). Thanks to a generator and a water tank, which gathers rainwater, the building functions in an autonomous way. It is adaptable and can convert into a training center.

This center provides the local population with an access to 4 sources of drinking water. In 2021, our humanitarian teams on site distributed essential hygiene products to 4,480 people.

## 4. CHAD



### Assistance to flood victims in N'Djamena

- Duration:** 7 months, 15/10/2020 to 15/05/2021
- Budget:** 209,000 EUR
- Funding:** Luxembourg Ministry of Foreign and European Affairs, City of Erpeldange.

In August and September 2020, unprecedented flooding in the city of N'Djamena caused significant damage, including the destruction of homes. In 2021, our teams helped 226 affected households to return to their homes by providing them with a shelter kit made up of building materials for the rehabilitation of their damaged or destroyed houses.



**Water point in Ngouboua Koura allows the displaced people to access this precious resource.**



### Contribute to the improvement of living conditions and respect for the dignity of vulnerable populations affected by armed conflicts in the Lake Chad province

- Duration:** 12 months, 15/04/2021 to 14/04/2022
- Budget:** 630,435 EUR
- Funding:** European Union (ECHO), Luxembourg Red Cross

The population of the Lake Province, beyond the underlying causes of chronic underdevelopment, is facing vulnerability aggravated by the impact of the Nigerian crisis since the end of 2014. Simultaneous attacks by non-state armed groups in the Lake Chad basin have caused an unprecedented humanitarian crisis and led to massive population displacement. The displaced populations are living in makeshift shelters built from locally collected salvaged materials and have no access to basic water and sanitation services.

In 2021, our teams supported the populations settled in the Ngouboua Koura and Djourou Kapi sites through the construction of 5 boreholes with human-powered pumps, the distribution of hygiene kits and the construction of 175 emergency latrines to enable 700 households to have access to improved hygiene conditions. 40 Red Cross of Chad volunteers were trained on shelter response in emergency situations and 20 volunteers and 1187 community members were trained on shelter assembly and the importance of materials used: as a result, 817 households received an emergency shelter kit and built their shelter and finally have access to a safe and dignified shelter.



### Contribute to the improvement of living conditions and respect for the dignity of vulnerable populations affected by armed conflicts in the Lake Chad province

- 🕒 **Duration:** 12 months, 20/06/2021 to 19/06/2022
- 💶 **Budget:** 290,000 EUR
- 👤 **Funding:** Luxembourg Ministry of Foreign and European Affairs, Luxembourg Red Cross

This project aims to complement the support provided in the previous project 17TD07 following new population movements and an increase in households in the Ngouboua Koura and Djourou Kapi sites. In 2021 our teams supported the newly displaced through the construction of 2 community sheds and the construction of 4 boreholes with human powered pumps. 40 emergency shelters for the most vulnerable people were built by RCC volunteers trained in shelter response in emergency situations.



### Contributing to capacity building of Red Cross of Chad in the preparation of flood responses

- 🕒 **Duration:** 3 months, 01/10/2021 to 31/12/2021
- 💶 **Budget:** 30,000 EUR
- 👤 **Funding:** Belgian Red Cross

The rainy season in 2020 saw record rainfall recorded in Chad, and in the Sahel in general. As part of the capacity building of national societies, this project aimed to contribute to the improvement of the intervention capacity of the Red Cross of Chad, of which 25 volunteers received training on the use of the Kobo tool for data collection. 10 managers were trained in data processing and analysis. 100 contingency kits of essential household items were stocked in the national warehouse and 15 volunteers and managers were trained in stock keeping and management.

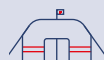


### Helping the inhabitants of Tandjilé province affected by floods and strong winds

- 🕒 **Duration:** 4 months, 15/08/2021 to 14/12/2021
- 💶 **Budget:** 97,212 EUR
- 👤 **Funding:** European Union (ECHO)

**A water tower functioning thanks to solar pannels provides the energy needed for the functioning of Yamado Health Center (southern Chad).**

Following the floods and violent winds that affected various villages in the province of Tandjilé, located in the south of Chad not far from the border with the far north of Cameroon and subject to floods and torrential rains, our teams, in consortium with the French Red Cross and the Chadian Red Cross, intervened by providing assistance to 700 affected households through the distribution of essential household items and hygiene kits. 10 masons and 10 volunteers were trained in good construction practices.



### **Resilient housing for returnees in Southern Chad**

- Duration:** 01/01/2020 to 31/12/2022
- Budget:** total budget over 3 years > 797,000 EUR
- Funding:** Luxembourg Ministry of Foreign and European Affairs and Luxembourg Red Cross

In Chad, we have been carrying out activities to assist refugees and returnees since 2018. This 3-year resilience project focuses on southern Chad, in the eastern Logone region around Goré, a town very close to the borders with Cameroon and the Central African Republic, where there is a high concentration of refugee camps and returnee sites. In 2021, our teams helped returnees living in sites near Goré to regain a safe and sustainable habitat, through the training of 60 masons and 72 community volunteers on good construction practices, leading to 200 sustainable houses being built. Two community health centres now have access to water and two buildings at the Goré school, which caters for 462 pupils, have been renovated. The community participated in the identification of sustainable solutions in the field of traditional housing through 3 workshops. Reforestation campaigns resulted in the planting of 3,880 trees in 2 reforestation sites.

## 5. DEMOCRATIC REPUBLIC OF CONGO



### Support to the Panzi Hospital and Foundation

- Duration:** 01/04/2021-31/03/2024
- Budget:** 4,522,000 EUR
- Funding:** Luxembourg Ministry of Foreign and European Affairs, LuxDevelopment

On the initiative of HRH Grand Duchess Maria-Theresa, the Luxembourg Red Cross committed to support the Panzi Hospital through a major holistic programme, developed by Nobel Peace Prize winner Dr. Denis Mukwege, which provides holistic care to survivors of sexual violence.

The programme aims to address the full range of needs of victims of sexual violence, women with complex uro-gynaecological conditions and trauma, and vulnerable populations in South Kivu. In this way, we create a safe and supportive environment for the healing and socio-economic reintegration of women. The project is based on three of the four pillars of Dr. Denis Mukwege's holistic approach: medical, social, economic and legal support. It is carried out in partnership with Lux-Development.

#### ■ MEDICAL PILLAR

In 2021, the architectural pre-programming for the rehabilitation and expansion of key infrastructures of Dr. Mukwege's hospital in Panzi was launched with 10 urgent infrastructure works defined. Our architect and engineer developed, with the medical teams, plans for the rehabilitation and the expansion of the maternity ward, where more than 3000 women give birth every year. In addition, new plans were made to rehabilitate the emergency - and operating rooms of the hospital, and the clinic for the care of women survivors of sexual violence.

#### ■ SOCIO-ECONOMIC PILLAR

In 2021, the Panzi Foundation defined the locations for the construction of 100 houses for women survivors of sexual violence, as well as support activities to enable their reintegration into society. The first 40 beneficiaries were targeted, and the model of the plank house was developed.

A carpentry activity was rolled out, which will eventually train SVS women in this trade, traditionally reserved for men, and contribute to the production of doors and windows for the construction of houses.

#### ■ LEGAL PILLAR

In 2021, the Panzi Foundation's lawyers were able to issue 150 supplementary judgements. The population was made aware of the importance of registering children, which can be done free of charge immediately after birth. The sites for the construction of two legal clinics (buildings where survivors of sexual violence receive legal support from the Panzi Foundation) have been identified.



*"A woman's body is not a battlefield. Rape as a weapon of war is a tragedy whose consequences we still witness today. The victims need hope that they can overcome their trauma. None of them can be left out, no injury can be ignored. I am full of admiration for the work that the Survivors are doing at Panzi and their extraordinary resilience. They were present at my Forum Stand Speak Rise Up! in 2019 and I am proud as President of the Luxembourg Red Cross that my initiative launched this beautiful project in Panzi."*

**HER ROYAL HIGHNESS  
THE GRAND DUCHESS  
OF LUXEMBOURG**

© CGD / Sophie Margue





## Supporting survivors of sexual violence in their socio-economic integration and psychological treatment

**Duration:** 3 years (01/01/2020-31/12/2022)

**Budget:** 220,000 EUR

**Funding:** Monaco Red Cross

This project is a continuation of previous actions to support women in their path to socio-economic Integration and their psychological follow-up. It is located in Bukavu, in South Kivu, near Dr Denis Mukwege's referral hospital.

Our humanitarian teams built 65 houses for survivors and other vulnerable people in Kavumu, Katana, Kalehe and Minova. Access to a dignified and safe home and to income-generating activities are key elements in the process of reintegrating women into society: a roof over their heads guarantees protection and a return to work allows them to reintegrate into society without being stigmatised. The integration of the most vulnerable into the Mutuelles de solidarité (MUSO), which are true pillars of social cohesion, is also a determining factor in resilience. This is why the project also supported six MUSOs through financial support and capacity building activities.

Inauguration of a house for a woman survivor of sexual violence.



## Centralisation and reinforcement of the sterilisation of medical devices at the Panzi referral hospital

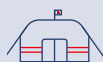
**Duration:** 01/07/2020 to 31/12/2021

**Budget:** 160,300 EUR

**Funding:** Luxembourg Ministry of Foreign and European Affairs, LuxDéveloppement, Fondation Pax Christi and Fondation Jos et Mimieke

As part of the planning for the rehabilitation and extension of Panzi Hospital, the present project, carried out in partnership with LuxDéveloppement allowed for the centralisation of all the hospital's sterilization activities in 2021. As the hospital must manage an increasing number of patients, it was necessary to modernise it and further improve the quality of care through a comprehensive renovation.

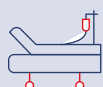
By 2021, 90% of the work on the sterilisation rooms were able to be completed. We supplied sterilisation equipment, including two autoclaves and an autoloader. The CSSD installed meets the highest international recommendations for the treatment of medical devices which will contribute to the reduction of the infection rate in the hospital.



### Humanitarian housing assistance to populations affected by natural disasters and conflicts in South Kivu

- Duration:** 01/05/2021 to 31/05/2022
- Budget:** 160,300 EUR
- Funding:** Luxembourg Ministry of Foreign and European Affairs

This project strengthened the humanitarian response capacity of the Congolese Red Cross, including its capacity to build sustainable shelters. In 2021, the project's precise area of intervention was identified in Uvira, a town located on the shore of Lake Tanganyika, hosting tens of thousands of IDPs and displaced people fleeing the violence linked to clashes between armed groups. A pilot house has been built and the distribution of tarpaulins planned.



### Dispatch of medical equipment to Panzi Hospital

- Duration:** 2021-2023
- Budget:** 10,000 EUR in 2021
- Funding:** Fondation Jos et Mimieke under the aegis of the Fondation du Luxembourg, Luxembourg Red Cross

This project aims to provide quality medical equipment to Panzi Hospital to improve the care of survivors of sexual violence and other patients in the hospital. With the support of Hospitals Without Borders in Belgium, our teams have been sending equipment such as beds, trolleys, sterilisation boxes, an ultrasound machine, an image intensifier and surgical lights.

In 2021, the first container containing donations from the Hôpitaux Robert Schuman, the Centre Hospitalier du Luxembourg and the Centre Hospitalier Emile Mayrisch for the donation of equipment and the Fondation Jos et Mimieke under the aegis of the Luxembourg Foundation arrived in Bukavu.

## 6. HAÏTI



### Emergency help after the earthquake

Our volunteers are trained to provide humanitarian assistance to the victims of crises within 48 hours, under the Emergency Response Unit (ERU) of the International Federation of the Red Cross and Red Crescent.

We are part of the ERU Benelux, which includes the Luxembourgish, Belgian and Dutch Red Cross. The first few days after a disaster are the most important for rescuing victims, taking care of children, and determining needs and priorities. In this consortium, the Luxembourg Red Cross is also in charge of the management of the material and the related logistics.

Following the Haiti earthquake of 14 August 2021, 6 members of the Emergency Response Unit were sent to Haiti to assist to children and their families who had their homes destroyed by the earthquake.

*"Together with the Haitian Red Cross, we set up teams of volunteers to assess needs and distribute hygiene kits, kitchen utensils, shelters and tarpaulins, blankets and mosquito nets."*

In total, more than 23,000 people have benefited from our mobilisation through your generosity. For three months, our volunteers took turns to bring their expertise in support of the Haitian Red Cross. They provided basic aid to remote communities in the most affected departments.



**1** The terrible earthquake that devastated a part of the island killed more than 2,200 people and more than a million people lost everything in a matter of minutes.

**2** Our teams arrived on site within 48 hours.



## 7. LUXEMBOURG



### Raising awareness on Humanitarian Law

To respect international humanitarian law (IHL) and humanitarian values, you have to know them. This is why the Luxembourg Red Cross is responsible for promoting and disseminating IHL in Luxembourg. Different tools and methods are adapted to various audiences in order to raise awareness and to promote IHL and humanitarian values such as respect, solidarity, human dignity, helping to build a more humane and responsible society through activities such as conferences and events.

On May 20, 2021 a lunchtime seminar was held to exchange ideas about the challenges of using explosive weapons in populated areas. Questions such as *“What is the impact of the use of explosive weapons in urban warfare?”*, *“Should these weapons be forbidden?”*, *“Can their use in urban areas comply with international humanitarian law?”* were addressed by Stéphane Kolanowski, senior legal advisor at the ICRC delegation to the European Union.



**Alep, Syria, was bombed with a severe toll on civilians.**

On June 29, 2021, a virtual conference was organised on *“The use of drones in the fight against terrorism”*. Indeed, the use of drones in this context has intensified, which raises a number of issues related to International Humanitarian Law. This issue was illustrated by Mélanie Dubuy, lecturer in International Public Law and Law of International Organizations at the Law Faculty of the University of Lorraine in Nancy.



**Is the use of drones legitimate in the fight against terrorism?**

From 01 to 13 July 2021, the summer edition of the Cinéma du Sud took place. Three films were screened under the theme *“Act now, face the change”*. The first of these productions was Maxima, a film that illustrates the tactics used by transnational corporations to commit human rights violations and environmental crimes. The second was Burkinabè Bounty: this film chronicles the agricultural resistance and the struggle for food sovereignty in Burkina Faso and shows how Burkinabés are reclaiming their land and defending their traditions against the invasion of agribusiness. Finally, *“Ubuntu”*, an African term meaning compassion and humanity, was screened. This Indian production aims to promote the value and importance of education.

The film festival, organised by a consortium of different Luxembourgish Non-Governmental Organisations, gives us the platform to sensitise the public about humanitarian values. In Luxembourg, we work on **raising awareness of international humanitarian law** amongst young people. We also promote the seven principles of the Red Cross: humanity, impartiality, neutrality, independence, voluntary service, unity, and universality. Our aim is to encourage responsible behaviour in order to contribute to a fairer world.

**Both events were supported by the Luxembourg Ministry for Foreign and European Affairs.**

## 8. MADAGASCAR



### Helping the Malagasy Red Cross to assist populations affected by cyclones

- 🕒 **Duration:** 01/09/2020 to 30/08/2021
- 💰 **Budget:** 66,000 EUR
- 🏛️ **Funding:** Luxembourg Ministry of Foreign and European Affairs, Luxembourg Red Cross

Madagascar has one of the highest levels of cyclone risk in Africa, with three or four tropical storms or cyclones occurring each year. These storms can cause significant damage to infrastructure and crops, and loss of life.

To prepare the population for the occurrence of a cyclone, our teams continued to create and manage decentralised stocks in remote and difficult-to-access areas at high risk of cyclones in 2021. Previously focused on the SAVA region, we extended our support through this project to the districts of Ambanja (North-West) and Soanierana-Ivongo (North-East). They were able to set up two storage spaces and pre-position a total of 885 shelter kits, 885 hygiene kits, 885 kitchen kits and 4 community kits containing tools for rapid clearance of access routes after a natural disaster.

To further strengthen the capacity of local branches of the Malagasy Red Cross (MRC) to respond to natural disasters, 40 volunteers were trained in Disaster Risk Management and 12 MRC members in logistics management.



### Improving the living environment of the most vulnerable people to climatic hazards in the Sava region

- 🕒 **Duration:** 01/01/2020 to 31/12/2022
- 💰 **Budget:** total budget over 3 years > 728,000 EUR
- 🏛️ **Funding:** Luxembourg Ministry of Foreign and European Affairs, Luxembourg Red Cross

Through this project, our teams contribute to improving the long-term resilience of vulnerable populations to natural hazards in the Antalaha district, in the SAVA region of North-East Madagascar. The project's main areas of intervention are habitat strengthening, village protection and improving access to drinking water in 12 coastal villages.



In 2021, 40 workshops led to the creation of 12 village action plans. 5 water points and two refuge shelters were built to allow people to take shelter in the event of a cyclone. 2 nurseries were set up to reforest coastal areas in order to reduce the impact of violent winds. 72 carpenters were trained in good building practices. Finally, we raised awareness with more than 20,000 people as to good environmental management and maintenance practices. To strengthen the capacities of village disaster risk management committees, we were able to train 76 members of local rescue teams and communal risk and disaster management committees.



### Early warning, disaster preparedness, emergency response and support to vaccination campaigns against COVID-19 in Western Madagascar

- Duration:** 01/07/2021 to 30/06/2023
- Budget:** 371,000 EUR
- Funding:** European Union (ECHO) and Luxembourg Red Cross

The cyclone season in Madagascar runs from November to April, with a maximum risk during the four months of the southern summer, between January and April. During this period, major damage such as crop destruction, epidemics, ecosystem degradation and even loss of human life are regularly observed.

Our project aims to increase the monitoring, anticipation, and disaster preparedness capacity of urban and rural communities in the Diana and Menabe regions. In 2021, 23 local volunteers were trained as trainers in basic first aid, 20 volunteers were trained as trainers in habitat in the Diana region. In addition, 20 branch disaster response volunteers were trained in DRM and 24 carpenters now know how to build cyclone-resistant traditional houses.

A “vaccination against COVID-19” component has been integrated into this project in the form of support to the health authorities and communities for the preparation and implementation of the vaccination campaign: 20 volunteers from the Malagasy Red Cross took part in vaccination campaigns in the town of Ambanja, raising awareness in 3,515 households.



To raise awareness about COVID-19 in rural areas, our teams do not hesitate to go and meet communities living in hard-to-reach areas.



**16 classrooms have been built in three priority schools, enabling more than a hundred children to attend classes in good conditions.**



**Rehabilitation of a family house in Timbuktu.**

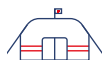
## 9. MALI



### Psychosocial support and housing in Timbuktu

- Duration:** 3 years (October 2018 - February 2022)
- Budget:** 1 million EUR
- Funding:** Luxembourg Ministry of Foreign and European Affairs, Luxembourg Red Cross

175 households in the Abaradiou district of Timbuktu, a city severely affected by the Malian crisis, have benefited from the rehabilitation or construction of banco housing. 16 classrooms were built in three priority schools, where 42 teachers were trained to support vulnerable pupils.



### Shelters for the people of Timbuktu

- Duration:** 12 months (March 2021 - February 2022)
- Budget:** 280,000 EUR
- Funding:** Luxembourg Ministry of Foreign and European Affairs, Luxembourg Red Cross

The Timbuktu region in northern Mali has been badly affected by the crisis and insecurity. The Luxembourg Red Cross teams have been accompanying refugees and returnees, as well as the local population. 200 households were able to benefit from shelter support: 200 vegetable huts and 30 wetland huts were built. A stock of 155 vegetable hut kits and 100 kits containing basic necessities have been pre-positioned so that the Malian Red Cross can quickly provide for the needs of the local population.



### Environmental improvement in Banconi, Bamako

- Duration:** 3 years (January 2020-December 2022)
- Budget:** 960,000 EUR
- Funding:** Luxembourg Ministry of Foreign and European Affairs, Luxembourg Red Cross

In Banconi, a precarious neighbourhood of Bamako, the capital of Mali, the Luxembourg Red Cross has started a new 3-year phase of a project to increase the quality of life thanks to improvements in the environment. Work to improve housing (roofs, walls, latrines, connection to wastewater, etc.) has been initiated for 20 houses, 3 streets have been cleaned up and activities to improve the waste management system are underway.



Udayapur district, Nepal, July 2020. Triyuga River breached its embankment and entered a village in Udayapur district in Nepal.

## 10. NEPAL



### Helping the victims of the 2020 monsoon in Karnali province and response to the April-May 2021 COVID emergency in Nepal

**Duration:** 01/12/2020 to 31/03/2022

**Budget:** 220,000 EUR

**Funding:** Luxembourg Ministry of Foreign and European Affairs, Luxembourg Red Cross

The Nepal Red Cross has been working in the flood and landslide affected districts since June 2020. A total of 114 volunteers were mobilised in 37 affected districts to assess the disaster, assist in search and rescue, set up temporary shelters, provide first aid services, help families relocate to safe areas, raise public awareness and distribute relief materials. Of the 37 affected districts, the Kalikot district, targeted by this project, was the most affected.

By the end of the project, 24,000 people are aware of safe and sustainable shelter solutions through the national "Build Back Safer" campaign as well as through the training of masons.

4 water systems and 3 latrine blocks were built to reduce the risk of water, sanitation and hygiene related diseases has been sustainably reduced in Naraharinath Rural Municipality.



At the level of basic health activities, there were awareness campaigns conducted by FCHVs (female community health volunteers) related to specific topics, such as epidemic response, nutrition, menstrual hygiene management, respiratory diseases, breastfeeding, vaccination, and basic psycho-social needs.

Similarly, the project supported communities in employment or livelihoods via cash for work activities to 120 families, 26 families have been supported in agropastoral cash and 100 families (including 4 farming groups) in agriculture with seeds and tools. In addition, farmers and food producers were supported via 2 irrigation canals of 400m in total.

Risk mitigation activities such as plantations to combat erosion or gabion walls (2418m) to stabilise the land were carried out, benefiting 2162 households.

Approximately 40 households will benefit from livelihood support and at least 40 households will benefit from cash-for-work measures.

Throughout the project, the capacity of the district, staff and CRN volunteers was developed.

#### Monitoring the construction of latrines for a local school in Nepal.



#### Supporting 2021 monsoon victims with non-food items in Karnali province

**Duration:** 01/10/2021 to 31/03/2022 (6 months)

**Budget:** 91,500 EUR

**Funding:** Luxembourg Ministry of Foreign and European Affairs

Nepal is highly exposed to a multitude of natural and man-made hazards. On average, more than 500 disastrous incidents occur every year, resulting in the loss of physical infrastructure and human lives.

The monsoon hit the country hard in July and August. We supported nearly 429 families with essential livelihood items. In November 2021, a fire completely destroyed 22 houses in Chayanath Rara municipality, Gamgadhi Bazar ward 1. We supported 86 families with cash-for-rent, helping them to relocate until the reconstruction, which will be funded through the local government and the town hall, is completed.

## 11. NIGER



In Niger, a Sahelian country plagued by both insecurity and climate change, we carried out 13 different projects during 2021. A selection of five are presented here, which illustrate the work of our humanitarian staff in different areas.



### Support to vulnerable migrant populations in Tillabéri

- Duration:** 11 months
- Budget:** 372,640 EUR
- Funding:** Swedish Red Cross and SIDA (Swedish Development Cooperation)

With the help of local volunteers, Luxembourg Red Cross teams organised the installation of 650 shelters and more than 400 latrines for migrant people in the Tillabéri region. Psycho-social activities reached 2,700 people and helped to promote social cohesion, mental health and respect for women's rights within the beneficiary communities.



The Hippodrom of Niamey hosts internally displaced people.



A beneficiary walks through a camp for Internally Displaced People in Tillabéri, Niger.



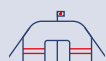
### Strengthening the resilience of displaced, refugee, returnee, and vulnerable host communities in the Commune of Mainé-Soroa, Diffa Region, Niger

- Duration:** 6 November 2019 - 31 December 2024
- Budget:** 3 million EUR over 50 months, including 600,000 EUR in 2021
- Funding:** Luxembourg Ministry of Foreign and European Affairs

The Humanitarian Aid of the Luxembourg Red Cross accompanies its assistance projects in the field of housing by adding transversal solutions to favour the development of the beneficiary communities. In addition to the rehabilitation of 150 houses made of banco, the teams organised environmental protection activities and hygiene awareness sessions to fight against the spread of diseases in the camps. Sporting and cultural activities have been carried out to improve the well-being of the young population and around 100 people have been trained as masons.



Not only basic items are essential for those fleeing the violence. Supporting the well-being of the families is also important.





### Emergency multi-sectoral assistance in response to population movements in regions affected by armed conflict in Niger

-  **Duration:** 01/05/2021 - 01/05/2022
-  **Budget:** 1.061 million EUR
-  **Funding:** European Union (ECHO)

In order to meet the needs of displaced people, the Luxembourg Red Cross Humanitarian Aid has set up 1700 shelters in the regions of Tillabéri, Diffa and Maradi. This assistance is aimed at the most vulnerable displaced families and is accompanied by actions to improve access to sanitation as well as hygiene awareness sessions.



### Emergency shelter and sanitation assistance for displaced populations in regions affected by conflicts and other disasters in Niger

-  **Duration:** 01/09/2021 - 31/03/2022
-  **Budget:** 290,000 EUR
-  **Funding:** Luxembourg Ministry of Foreign and European Affairs, Danish Red Cross

In order to meet the needs of displaced people, the Luxembourg Red Cross Humanitarian Aid has set up 400 shelters and latrines throughout the regions of Tillabéri, Diffa and Maradi. This assistance is aimed at the most vulnerable displaced families and is accompanied by actions to improve access to sanitation as well as awareness-raising sessions on hygiene risks. In addition, the participation of the Danish Red Cross in the financing of this project has made it possible to provide each family with a hygiene and dignity kit.



## Assistance and protection of the most vulnerable migrants in West Africa

- 🕒 **Duration:** 01/01/2020 - 31/12/2022
- 💶 **Budget:** 714,000 EUR over 3 years, including 300,000 EUR in 2021
- 👤 **Funding:** European Union

The Luxembourg Red Cross Humanitarian Aid and its partner the Niger Red Cross set up 3 day centres on the main migration routes in the Tahoua region. In 2021, these day centres welcomed 1,800 migrants and provided them with a hygiene and dignity kit, as well as referring them to support or health services when needed.

## 12. UKRAINE



## HEALTH FOR ALL in the Donetsk region

- 🕒 **Duration:** 01/02/2021 to 31/01/2022
- 💶 **Budget:** 250,570 EUR
- 👤 **Funding:** Luxembourg Ministry of Foreign Affairs and Luxembourg Red Cross

4 health centres (Stepanivka, Rai-Oleksandrivka, Mykhailivka and Memryk) as well as the accident & emergency and radiology department of the central hospital in Avdiivka were renovated. We also supported the “Social Club Positive” in Toretsk with access works for people



**Vladimir PETROV**  
Head of Mission for Ukraine



**Vladimir Petrov, Head of Mission for Ukraine, helps the health centres along the frontline get the medical supplies they need.**

with reduced mobility. In total, the project improved access to basic health care for over 37,000 people.

582 schoolchildren benefited from lectures on healthy living and received toiletry kits.

155 high school students received training on environmental health.

140 health professionals improved their knowledge of the COVID-19 vaccination and their technical skills in cardiopulmonary resuscitation.

135 people were educated on diabetes and hypertension prevention.

125 people received first aid training.



## **National and regional support to the Ukrainian Red Cross to respond to COVID-19**

**Duration:** 15/01/2021 to 14/01/2022

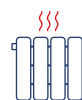
**Budget:** 50,850 EUR

**Funding:** Luxembourg Ministry of Foreign and European Affairs

The project aimed to improve the national and regional emergency response capacity to COVID-19 in Ukraine. Firstly, through training on medical and hygiene standards on COVID-19 to health personnel in the Donetsk region, mainly in Toretsk and Bakhmut.

40 information and prevention sessions on COVID and a toiletry kit were given to secondary school students.

The other component of the project was to increase the capacity of the URCS to respond to COVID-related emergencies and to develop this knowledge at national and regional levels. The project helped initiate the reconstruction and redesign of the URCS website as part of the digitisation of the Ukrainian Red Cross <https://redcross.org.ua/>, which covers all the Society's activities.



## **Supporting the most vulnerable families in the Donetsk region with heating support during the winter period 2021-22**

**Duration:** 01/12/2021 to 28/02/2022

**Budget:** 50,000 EUR

**Funding:** Luxembourg Ministry of Foreign and European Affairs

We distributed 177 tons of coal to 187 families in Avdiivka and Konstantyantynivka districts, Donetsk oblast. 35% were elderly, 21% people with disabilities, 39% low-income families with more than 3 children and 5% IDPs. ✓

## OUR TEAM

29 women and men, including 19 staff based in the field contributed to our activities world-wide. Among them, 11 were positioned at our headquarters in Luxembourg, with regular field-missions.\*

9



WOMEN

20



MEN

11



POSITIONS AT HEADQUARTERS

18



FIELD STAFF

*\*staff numbers represent the number of full-time equivalent positions averaged out across the year.*

## WHERE IS OUR STAFF BASED ?

11



LUXEMBOURG

1



MADAGASCAR

5



NIGER

1



UKRAINE

3



BURKINA FASO

4



DEMOCRATIC REPUBLIC OF CONGO

2



MALI

2



CHAD





## CAREER DEVELOPMENT

We attach great importance to the training of our staff.

It is important for us to demonstrate professionalism and exemplarity within our countries of operation, as well as during our emergency deployments.

To this end, all members of the Luxembourg Red Cross Humanitarian Aid Department are complete security and anti-fraud training.

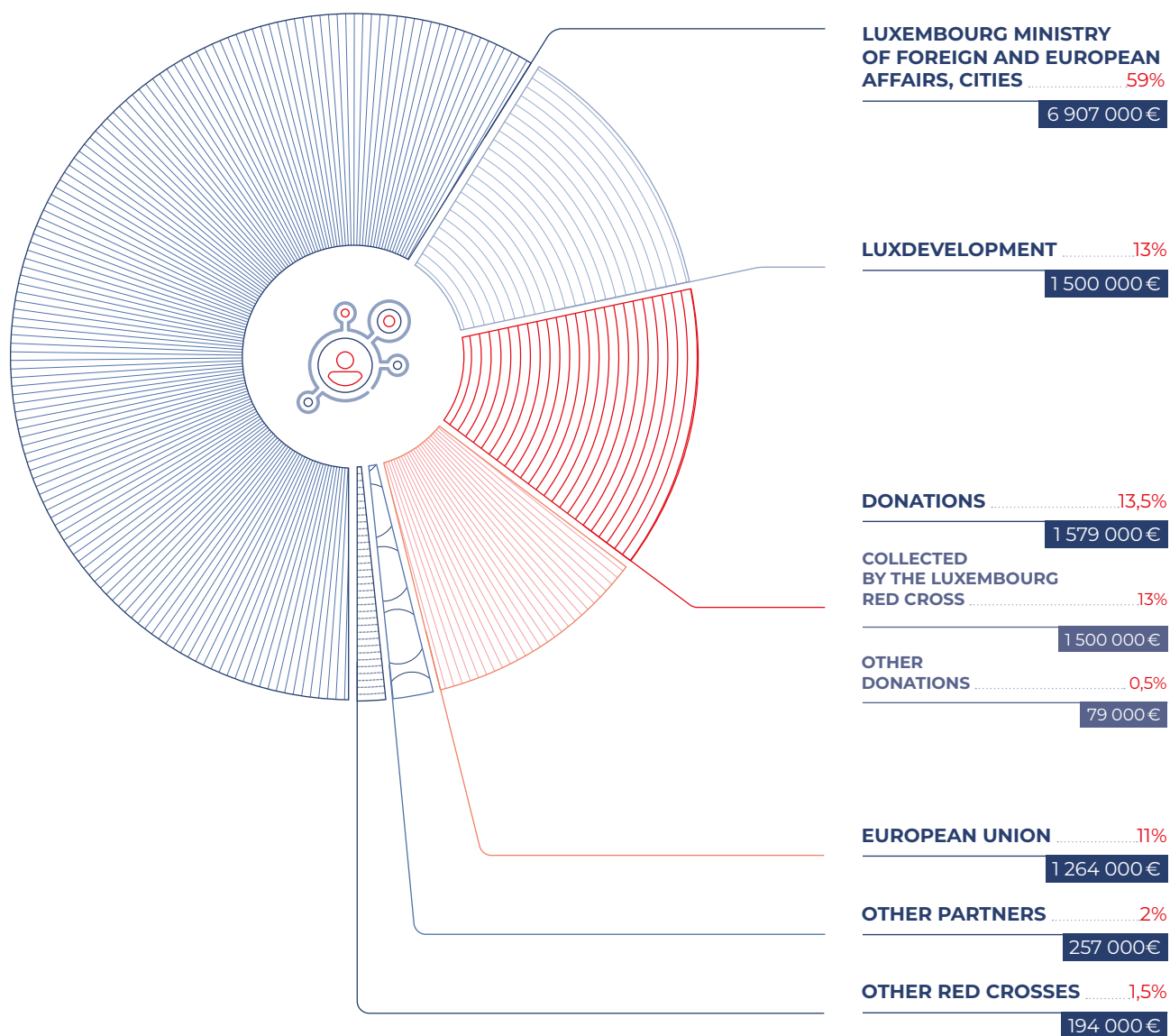
In order to continuously improve the service offered to the most vulnerable, an ambitious project to share knowledge and improve services was also carried out through four workshops involving a large part of our field staff.

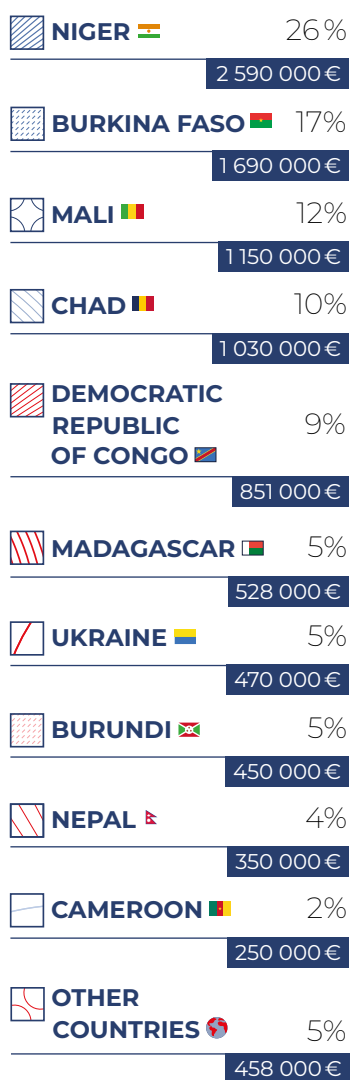
Each time, a target country welcomed staff from other missions to present their activities and carry out specific training.

We also discussed the principles and values promoted by the International Red Cross and Red Crescent Movement during a dedicated training course. ✓

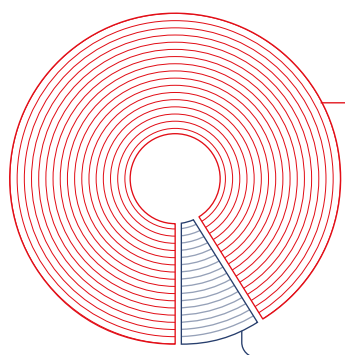
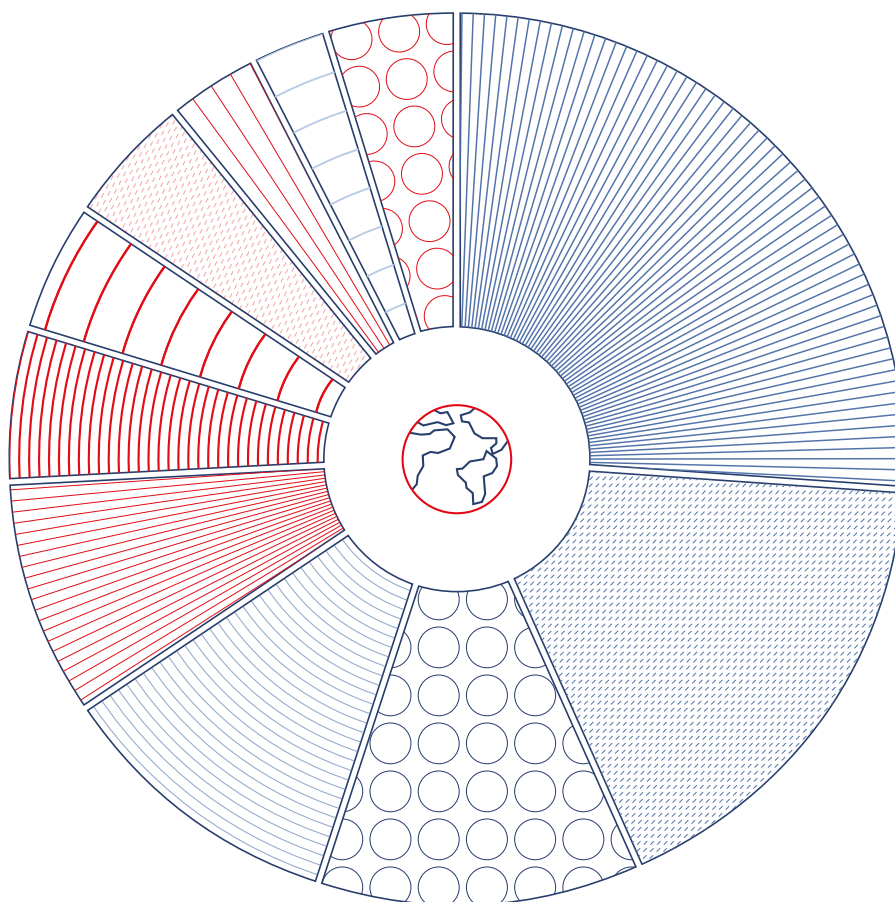
## IV. FINANCE

### RESOURCES IN 2021 (IN EUROS)





## EXPENDITURES IN 2021 (IN EUROS)



### **SOCIAL MISSION** 91%

The humanitarian activities carried out in the framework of our various international projects are our priority and represent the majority of our expenditures. Our social mission includes costs related to our field activities such as emergency response, capacity building of local Red Cross societies, emergency shelter distribution and other development activities or dissemination of International Humanitarian Law.

### **OPERATING COSTS** 9%

Operating costs refer to the indirect expenses incurred for our humanitarian projects, such as the provision of office space in Luxembourg for coordination, administrative and IT costs. ✓

# V. MERCI VILLMOLS

**D**onations and the confidence of the general public are essential because they allow us to launch operations very quickly, where they are most needed. They allow our teams to be deployed in an emergency following a climatic disaster or to organise a response to an epidemic, for example. This ability to react in times of crisis is crucial to supporting the most vulnerable victims of disasters around the world.

For every euro donated, we then mobilise an average of five euros to rebuild lives. This leverage allows us, with the help of our partners, to have a significant impact on the ground and to ensure the best possible assistance to people in need during crisis situations.

**As a member of the Red Cross and Red Crescent Movement**, which subscribes to the principles of neutrality, independence and impartiality, we operate in conflict zones where other organisations do not have access. Being part of this large global network, we intervene effectively in emergencies such as natural disasters, where every minute counts, and where women, children and vulnerable people are the first victims.

## **We respect the code of good conduct “Don en confiance”**

The Luxembourg Red Cross regularly appeals to the generosity of its donors in order to support its social, health and humanitarian missions of general interest.

Aware of their duty to provide information, and wanting donors to be able to make donations in complete confidence, the Luxembourg Red Cross and four other Luxembourg non-profit organisations adopted on 13 February 2007 the Code of good conduct for organisations appealing to the generosity of the public and created the association “Don en confiance” (Give with confidence) a.s.b.l.

Internal control tools are used to ensure the transparency and accuracy of financial flows, as well as the approval of income and expenditure in accordance with the budget approved by the governing bodies.



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**Luxembourg Red Cross**

**IBAN LU52 1111 0000 1111 0000**

**Communication: Humanitarian Aid**



## THANKS TO ALL OUR SUPPORTERS WITHOUT YOU, HUMANITARIAN AID WOULD NOT EXIST

For the last century, we have been fortunate to have generations of committed donors, volunteers and partners who have placed their trust in us. Without you, we could not change the lives of hundreds of people every day. Without you, humanitarian aid simply would not exist.

We thank you from the bottom of our hearts for your commitment and your generosity. Thanks to you, we can and will continue our humanitarian work and make life more decent and independent for families.

We also thank the cities and partners for their generosity in support of our activities in 2021:

- **the Luxembourg Ministry for Foreign and European Affairs for its long-time support**

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- **the European Union**

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- **Fondation de Luxembourg**

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- **Luxdevelopment**

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- **the United Nations High Committee for Refugees**

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- **Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ)**

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- **the Ministry of the Environment, Climate and Sustainable Development**

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- **Ville de Luxembourg**

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- **Pharmaciens Sans Frontières ✓**



European Union  
Civil Protection and  
Humanitarian Aid



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUXEMBOURG  
Ministère de l'Environnement, du Climat  
et du Développement durable



## VI. STRUCTURAL INFORMATION

The International Aid of the Luxembourg Red Cross A.S.B.L. was established in 1989.

The purpose of the Association is to organise all emergency and development cooperation activities of the Luxembourg Red Cross in the following areas

→ **emergency aid, rehabilitation, and disaster prevention**

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→ **development cooperation and aid**

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→ **development awareness and education**

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→ **and all other activities in the humanitarian field.**

In 2021, the Board of Directors was composed of:

▷ **Robert Goerens**, *Chairman*

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▷ **Michel Simonis**, *Managing Director*

---

▷ **Robert Scheueren**, *Treasurer*

---

▷ **Manou Hoss**, *Member*

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▷ **Martine Buck**, *Member*

---

▷ **Pierre Jaeger**, *Member*

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▷ **Luc Scheer**, *Member*

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Many thanks to our special guests for their contributions to the Humanitarian Aid Board meetings :

▷ **Laurent Jomé**

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▷ **Philippe Majerus**

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▷ **Richard Schneider** ✓

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## IMPRESSUM

**Responsible editor:** Rémi Fabbri

**Coordination:** Caroline Fréchar

Thanks to all Humanitarian Aid members for their contribution to this report.

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**Humanitarian Aid of the Luxembourg Red Cross**

10 Cité Henri Dunant, L8095 Bertrange

2755-8000

[aide.internationale@croix-rouge.lu](mailto:aide.internationale@croix-rouge.lu)



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